
Features and Benefits

Repair or Replace Guarantee: If we cannot repair a covered product, we will replace it with a product of like features and functionality. Replacement units may be new or rebuilt and will always include a manufacturer's warranty. When a product is replaced, the contract is fulfilled and a new plan can be sold on the customer's new replacement product.

Surge Protection: Coverage begins day one in the absence of any other insurance coverage. If your product is damaged as a result of a power surge, we will service your product in accordance with the terms herein.

No Lemon Guarantee: If a fourth repair is required for the same problem within the term of the plan, the covered product will be replaced with a product of like and kind quality.

On-Site Service Coverage: Available for most plans, On-site coverage provides service conveniently in the customer's home. Units requiring a controlled environment for diagnosis are shipped to an authorized service center for repair at no shipping cost to the customer.

Food Loss Protection: The New Leaf Service Plan will reimburse up to one \$200 claim during the coverage period when the refrigerator or freezer has failed due to a defect in the components of the appliance (excluding icemaker repairs).

Optional Plans

Optional Plans are sold separately and must be sold on the same sales receipt and in conjunction with the appropriate comprehensive plan.

Screen Protection Plan: Provides the labor and replacement parts necessary to replace the covered screen should it become cracked or broken for reasons other than mechanical or electrical defects, customer abuse and manufacturer defects.

Commercial Plan: For products used in a Commercial setting/environment. This Plan will furnish replacement parts and/or labor necessary to maintain your covered product that is used in a Commercial setting in those cases where the manufacturer's original warranty is null and void.

ADH Plan: Provides coverage for unintentional and accidental damage to the product that results from normal customary use and handling of the product such as drops and liquid spills that render the product inoperable.

Major Component Coverage: Major Component adds 5 yrs major component coverage when sold w/ a comprehensive plan. Major Component coverage is only for the Major Component Part in the event of a mechanical or electrical failure and does not include coverage for any other part that should fail.